

# **H-SANTOS CORPORATE SOCIAL RESPONSIBILITY**

## **WITH OUR CLIENTS**

Offering our guests the best accommodation experiences, personalising their stay and exceeding their expectations thanks to the quality of service and personalised use of all facilities available to clients.

## **WITH SOCIETY**

Allowing the destinations where our hotels are found to become an attractive meeting point which can generate sustainable and responsible development, respecting and promoting the culture, traditions and values of the community. Helping in social actions and finding a balance between economic growth, social concerns and environmental protection.

## **WITH THE ENVIRONMENT**

Contributing to preservation of the surroundings so as not to compromise environmental quality for future generations, measuring the impact of our activity and promoting awareness of sustainability in all actions both within the company and achieving the involvement of our clients.

## **WITH OUR SUPPLIERS**

Providing our know-how to establish lasting relationships based on trust, respect and mutual benefit. Creating bonds which ensure mutual growth.

## **WITH OUR EMPLOYEES**

Creating an atmosphere, from the stability of a family company, in which the best opportunities for professional development can be offered, providing both facilities for additional training and participating in social actions which generate a culture of teamwork and recognition of achievements.

## **WITH OUR OWNERS AND SHAREHOLDERS**

Offering our best actions to make investment in the company profitable, and ensuring its current and future profitability, managing with trust, professionalism and integrity.